



# Gray & Creech

IMAGING • IT • SECURITY

— since 1922 —

*Supporting Health Care with Superior  
Office Technology Since 1922*



**866-561-2325 GCOffice.Solutions**

# Easy Print and Scan Solutions that Keep You HIPAA Compliant



**Health care is complicated – and continuously evolving at a rapid pace. It's a lot to manage!**

*But what if you had the proper tools at your disposal?*

*The right team to help you stay up to date with industry changes and standards?*

*Plus, reduce or eliminate all of that unsecure faxing?*

**Introducing the Kno2™ Connected Xerox® Healthcare Multifunction Printer (MFP)!**



The Kno2 Solution is engineered for the health care industry. The Xerox® Share Patient Information App and Kno2 MFP easily connect with EHR systems. So, you can securely share data, digitally store patient information, and coordinate care while reducing internal costs and enhancing the patient experience.



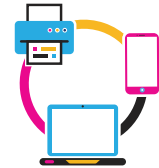
## EHR-Connected

Share and store patient information securely with your EHR system-connected Healthcare MFP.



## Rapid Identification

Send and store information and identify patients accurately through your EHR system.



## Centralized Exchange

One single, centralized solution means no more faxing, fax servers, or third-party logins.



## Share Patient Information

Assign critical care plan information and improve care coordination: referrals or entire transition of care.



## Comprehensive Security

Get standard encryption, full auditing, and security assurance measures with Level of Assurance 3 (LOA3) identity verified.



## Single Sign-On

Your new supported MFP app authentication solution helps you save time and reduce frustration.



## Auto Redaction

Redact confidential data at the push of a button



## Healthcare MFP

Can a copier keep patient information safer?



## Print Management

Secure print release



## Managed Print Services

Maximize your efficiencies.





### Commercial Displays

Digital signage enhances public areas, clinical stations, patient rooms, and staff/admin meeting rooms.



### Unified Communications

Support Telehealth services, plus improve efficiency and patient satisfaction with one voice, chat, and video platform.



### Access Control Security Cameras

Secure your premises, provide a safer workplace, and stay ahead of threats with leading-edge security technology.



### IT Admin Tools

Add smarter device monitoring and configuration, driver distribution, and user management and reporting tools through a centralized admin console.



# 79%

of practicing physicians say mobile devices help them coordinate care

# 176.4 MILLION

healthcare records have been breached since 2010

# \$1.2 MILLION

in fines were levied against one hospital for a copier security breach that violated HIPAA



### Copiers & Printers

Manage essential printing, copying, scanning, and faxing with secure, seamless, integrated IT solutions.



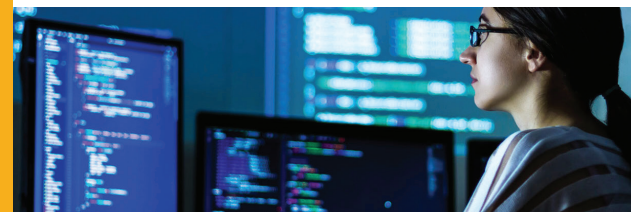
### Advanced Print Apps

Leverage user authentication and secure print release apps to boost security and control costs.



### Interoperability/EHR Integrations

Enjoy a seamless, secure user experience when you integrate with Cerner, Epic, Meditech, and more.



### IT Services & Support

Manage and augment your IT initiatives and projects, control and monitor endpoints, optimize security, and maintain compliance.



Contracted Supplier

### Premier Healthcare Alliance GPO

Gray & Creech proudly represents multiple products and services within the Premier GPO contract, one of the largest health care group purchasing organizations.



# 100 Years of Award-Winning Office Equipment & Support



# 3.2

## HOUR

Response Time  
2023 Average

# 92%

## FIRST CALL

Fix Resolution  
2023 Average

# 97.92

## NET PROMOTER

Score  
2023 Results



Our lease was out, and Gray and Creech installed two new copiers in our office. Working with John Lee at Gray & Creech was a pleasure; he was courteous and helpful. He made sure the entire process went as smoothly and efficiently as possible, and he has made several calls to follow up and provide support if needed. Everything has been running perfectly, and we could not be more pleased with our experience."



I am the practice manager at Carolina Attention Specialists in Greensboro, and we recently partnered with Gray and Creech for our printing needs. To say excellent is even an understatement! They were able to save us money, and we received top-of-the-line machines and service contract! Can't say enough about this company."



Our law firm has been a customer of Gray & Creech for over four years. Hands down, they are the most professional company to work with for our printer/data transmission needs. Our sales rep Ryan Throckmorton has been prompt, knowledgeable and always goes the extra step to make tasks easy to manage. Small or large businesses, they will be an asset that you can count on."



One of the best business decisions I made 2 years ago. Chris Wilkins and the Gray and Creech staff came up with a copier plan that best suits our needs. Their attention and support has been top notch. If we ever (rarely) experience a printer or copier issue, one phone call gets quick resolution. This allows us to do what we do best: care for our patients. We highly recommend them."



## Your Productivity Just Got Better!



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